



Working to keep you moving

Ottawa is preparing for an increase in daily travel as employees increase their in-office presence on a more frequent basis and students return to school. To keep our city moving, we are putting a targeted transportation plan into action.

The plan includes enhancements that focus on supporting your daily commute: delivering reliable transit and Para Transpo service, managing traffic flow, improving parking access near transit, promoting walking and cycling options and delivering the information you need to travel with confidence. This plan is designed to make traffic flow better for all Ottawa residents.

Key Priorities

Enhanced Transit

- More frequent O-Train service
- Para Transpo service enhancements
- New express buses to key employment areas
- Additional trips on busier routes
- Increased maintenance to keep vehicles in service
- More staff at stations to support customers



Clear and timely information

- Up-to-date information on traffic, transit and construction conditions
- Tools to help you plan your trip before you leave
- Weekly newsletter on transit, traffic and mobility updates
- A central Engage Ottawa webpage for updates and resources



Traffic and Construction Management

- Optimizing traffic signals to improve flow on busier routes
- Enhancing real-time traffic monitoring and response
- Strengthening incident response to quickly clear disruptions
- Extended no-stopping and no-parking times with increased enforcement to keep traffic moving
- Installing additional traffic cameras to better manage congestion



Safe cycling and walking routes

- Improving mapping tools for cyclists and walkers, making it easier to plan routes
- Better promotion and awareness of walking and cycling options
- Maintaining pathways and bike lanes, including sweeping and minimizing construction impacts
- Supporting programs that encourage commuters to choose active and sustainable travel options



More flexible parking options

- Greater flexibility for monthly parking passes at City of Ottawa lots
- Opportunities for shared or temporary parking including private driveways
- Additional parking supply in strategic locations near public transit and major transportation hubs



How will it work?

Actions will be rolled out in phases throughout the summer and fall, with ongoing monitoring and adjustments. The City is working closely with partners, including the federal government and local businesses.





Take Transit

OC Transpo has implemented significant service enhancements to improve reliability, increase capacity and support anticipated growth in ridership this fall. As part of the Customer-First Action Plan, OC Transpo is increasing service and reliability across the transit network and on Para Transpo to support employees returning to the office on a more frequent basis and students returning to school.



This fall, here's how OC Transpo is working to keep you moving:

Improvements

- More frequent O-Train service means shorter waits and more space on board
- Improvements to Para Transpo service to strengthen reliability for customers
- New express bus routes for faster and more direct trips
- Improved connections from Park & Ride locations across the city
- Increased service on key bus routes including E1 Shuttle Express and Routes 5, 13, 24, 39, 61, 62, 63, 66, 74, 75, 98 and 256.
- Targeted service improvements to major employment areas including DND Carling Campus and Kanata North and new trips on Route 13 to Terrasses de la Chaudière in Gatineau
- More staff across the system to support customers and safety

Enhanced O-Train Service

LINE 1

- Every 4 minutes at peak periods (previously 5)
- Every 6 minutes midday (previously 10)
- Every 7 minutes early evening (previously 10)
- Double-car trains on weekdays

LINE 2

- Earlier morning service, with first trains at 6 am

New express bus service

- Peak period trips serving Park & Ride lots, key employment areas, and O-Train Line 1 terminus stations
- Direct service, with limited stops along the way
- Faster travel times for customers, at the same fare as regular service

West transit improvements

- More service from west-end Park & Ride lots to Tunney's Pasture and DND Carling Campus
- New express trips from Tunney's Pasture to DND Carling Campus, with some trips extending to Kanata North
- New express route linking Innovation, Terry Fox and Eagleson Park & Ride lots to DND Carling Campus
- More trips connecting Tunney's Pasture to Innovation Station

East transit improvements

- New express trips from Millennium, Place d'Orléans, Chapel Hill and Trim Park & Ride lots to Blair Station
- More trips on Route 226 between Blackburn Hamlet and Blair Station
- New morning trip on the E1 Shuttle Express

Central & south improvements

- Better connections from Baseline and Greenboro Park & Ride lots to O-Train Line 1
- More service on Route 5 between Elmvale and Waller
- More service on Route 13 between Tunney's Pasture Station and Gatineau
- More service on Route 98 between Hunt Club and Hurdman Station





Improved reliability

- Improved schedules on 30 bus routes to improve reliability for 50 per cent of riders
- Ongoing monitoring to adjust service where it's needed most
- New electric bus fleet to provide customers with clean, comfortable trips
- Improved maintenance to keep vehicles in service

Trip Planning Tools and Alerts

OC Transpo offers a range of easy-to-use tools to help you plan your trip and stay informed. Whether you're a regular rider or new to transit, OC Transpo's tools make it easier to get where you're going:

- **Transit app:** OC Transpo's official app partner puts live bus information at your fingertips so you know exactly when your ride is arriving.
- **Travel Planner:** Helps you plan the best trip to your destination or check the latest schedules for your route or stop.
- **Real-time alerts and notifications:** Subscribe for updates on service changes, delays and disruptions.
- **octranspo.com:** Up-to-date schedules, route maps and service updates in one convenient place.





Keeping Traffic Moving

As more people increase their in-office presence, more vehicles are expected on Ottawa's roads. The City is taking practical steps to help keep traffic moving safely and efficiently while reducing delays wherever possible.

Traffic conditions are monitored in real-time through the City's Traffic Control Centre. This allows staff to adjust traffic signals, respond quickly to incidents and make informed decisions as conditions change.

How we're keeping traffic moving

Key measures include:

- Adjusting traffic signals to proactively manage traffic during busy travel periods
- Enhancing real-time traffic monitoring and response
- Strengthening incident response to clear disruptions more quickly
- Installing additional traffic cameras to help monitor traffic and manage congestion
- Increasing traffic enforcement in key areas, including bus lanes and no stopping zones
- Together, these actions will help reduce delays and keep people and goods moving across the city.

Reducing construction disruptions

The City is also coordinating construction work to minimize travel disruptions while continuing to make progress on important construction projects:

- Accelerating or rescheduling some construction projects that affect key routes where possible
- Completing more construction work during evenings or off-peak times where possible
- Limiting road and lane closures during the busiest travel periods whenever possible
- Coordinating projects across the city to reduce bottlenecks and avoid overlapping impacts

Information where you need it

The City will share updates through multiple channels, including:

- A dedicated Engage Ottawa webpage with the latest information and resources
- Social media, newsletters and public service announcements
- Tools and resources tailored for residents, businesses and commuters
- Opportunities for the public to provide feedback and ideas to improve travelling across the city

Helping people make informed travel choices

The City will also provide information to help residents explore different ways to travel, including:

- Planning for busy travel periods
- Transit, cycling, walking and carpooling options
- Flexible travel times, where possible, to help spread demand across the transportation network

These efforts will help reduce disruptions during peak travel periods while keeping important road and infrastructure projects moving forward.





More flexible ways to move

Walking, cycling and a mix of multi-modal and road use travel are convenient options for many trips around Ottawa. Whether you're heading to work, school or running errands, choosing an active way to travel can help you avoid traffic, connect with transit and keep our city moving.

The City is making active transportation safer, easier and more accessible by:

- Improving maps and trip-planning tools for people who walk and cycle
- Promoting walking and cycling options across the city
- Maintaining pathways and bike lanes, including sweeping and minimizing construction impacts where possible
- Supporting programs that encourage active and sustainable travel

Cycling in Ottawa

- Ottawa has an extensive cycling network that includes dedicated bike lanes and multi-use pathways that connect communities across the city. For many residents, cycling can be a convenient way to get to work, school or other destinations. It can also be combined with transit to make longer trips easier and provide more flexibility.

Combine cycling and transit

OC Transpo's Rack and Roll program makes it easy to combine cycling with transit.

- All OC Transpo buses are equipped with bike racks for a more flexible commute
- Many O-Train stations connect directly to cycling pathways
- You can ride part of your trip and take transit for the rest, giving you more flexibility when travelling across the city

Plan your trip



GeoOttawa Mapping Tool: Interactive online map where you can explore cycling routes across the city.

maps.ottawa.ca/geoottawa



Official Cycling Map (Ottawa–Gatineau): A comprehensive map showing major cycling routes, pathways, and facilities.

ottawa.ca/en/parking-roads-and-travel/cycling



OC Transpo Travel Planner: Combine cycling with transit for a seamless trip.

plan.octranspo.com/plan

More flexible parking options

The City is also introducing a range of new parking measures, including:

- Greater flexibility for monthly parking passes at City of Ottawa parking lots
- Opportunities for shared or temporary parking, including the rental of private driveways
- Additional parking in strategic locations to support access to public transit

Park & Ride

Park & Ride remains one of the easiest ways to avoid traffic and connect to transit.

The City is supporting Park & Ride users by:

- Providing access to more than 9,000 free parking spaces at Park & Ride lots across Ottawa and nearby rural communities
- Improving transit service to and from OC Transpo Park & Ride facilities
- Creating new connections between parking areas and transit to make transfers easier